



GENERAL CONDITIONS

RESERVATIONS

Methods of payment:

- 50% upon confirmation of reservation.
- 50% to be paid between the 2 days before the trip or on the same day before the departure.
- The price quoted includes all of the services specified in the packs; any additional activity will have to be paid apart.
- 50% of the total cost must be paid upon reservation. The reservation will not be confirmed until the deposit will be paid.
- The remaining 50% must be paid at least between 2 days prior to the departure date by bank transfer or the same day by just before the departure, on the contrary the reservation will be cancelled. Should this be the case the conditions explained in the cancellation policy will apply.
- The client and Winddiving agree a pick up and drop off point.

CANCELLATIONS

- Reservations cancelled 10 days prior the trip will receive a reimbursement of 20% of the total payment.
- Reservations cancelled less than 10 days prior to the trip will not be reimbursed.
- If the client cancels or interrupts the trip once the experience has started there will be no right to reimbursement.

- If the client cancels or does not take part in a contracted activity during the trip, said activity will not be reimbursed.
- Winddiving reserves the right to cancel part or all of the services due to meteorological, operational or security conditions. In this case the total amount of the cancelled activity/service will be reimbursed.
- All clients must accept and fulfil the safety regulations and any other rules established by the company once on board. If any of these rules are breached Winddiving reserves the right to suspend the programmed activity and will not have to reimburse the suspended activity or service.
- Meteorological conditions: Changes or partial cancellations of the programmed activities due to weather conditions will not be reimbursed. However, Winddiving will always try to come to an agreement with the client to re-schedule the specific activity. If Winddiving cancels an activity on the same day due to weather conditions or technical problems the client will receive the full reimbursement of said activity.
- The use and possession of firearms, drugs and other substances, which are prohibited by Spanish law, are forbidden on board under any circumstance.
- The boat insurance is included in the price of the experience.